

## The Most Successful Auctions Do These Things...

- A great Audio System is not a luxury. It's worth every penny you spend on it! A surround-sound approach is best. A speaker in each corner of the room will avoid blasting out the people near the stage, plus your guests in the back will be able to hear just as well. Hotel and banquet hall "house" sound systems are inadequate 99% of the time. They are NEVER as good as a professional stand alone system. We need sound wherever we have bidders in the building. If your bidders can't hear... they won't bid.
- A "cool" or trendy venue may not always be ideal for fundraising. Try to envision the room with tables, a stage, screens, staff and 400 people in it before committing to a room that looks awesome but may not be conducive to an effective auction.
- Close your silent auction before starting the Live Auction. This remains a contentious issue at way too many auctions. It's simple if your auction is run well; the money in a silent auction is made the last 5-10 minutes of bidding, regardless of when that takes place. The advent of Electronic bidding has given us a bit more time, so closing during dinner will work as well. But please don't wait until 10:30pm to close things down, it just makes the end of the evening messy.
- Stop allowing donors and Board Members to tinker with your auction. **Donors always want their donation in the Live Auction**. Politics or friendships should never dictate how you run your auction. Avoid promising a donor where their item will appear. Don't be afraid to walk away from a donation with strings attached.
- Leave no money on the table. Ask every guest for an extra \$25 before they leave. The majority of your crowd will not win anything in the Silent/Live Auctions. Give them the chance to donate that extra cash in their pocket. A raffle or good Paddle Raise will address this issue pretty well. The "Do You Want Fries with that?" 'round up your invoice' ask at checkout works well too. Selling centerpieces is an old standby.
- Avoid placing your highest value items at the end of the Live Auction. When arranging the order of your items, use a 'bell curve' approach. **Place your most exciting items about mid way through the auction.** This way, our unsuccessful bidders still have something else to bid on later in the auction.
- Keep everyone involved in your Live Auction by not focusing on ONLY "big ticket items". A good (read: healthy) auction item is anything we can get two people to fight over. Not just things valued over \$5000. This will help your live auction avoid a reputation of being "only for the rich people in the room".
- Keep things moving and stay on schedule. Start by having realistic Run of Show timings.
- •Auction yields start to start to decline around 10:00 pm on a Friday/Saturday. (9pm on weeknights) Use *realistic times* when calculating serving times, speeches, any program elements & auction timing. Will *Mr. Blg Shot CEO* really keep his speech to 2 minutes? Respect your guest's time.
- There is no perfect number of items for a Live Auction. Go with your very best auction items for the Live. Stick with the solid performers. If you have 6 GREAT items and 3 more that are "so-so". Go with the Solid 6 in the Live! A good item, is a good item, is a good item! Those 'bubble' items will usually do just a well in your Silent Auction.
- Reinvest in your auction. Streamline. Computerize. Organize. Adjust. Listen to your volunteers. Track the data. Get honest feedback from guests. Evaluate your successes and failures each year.